

- CARE GUIDE -

# 13EIGHTY

HAY

HAY's 13Eighty chair designed by Dutch designers Scholten & Baijings is aptly named after the number of tiny holes in the moulded polypropylene shell. These perforations create a characteristic aesthetic, where transparency and a play of light and shadows add to the chair's expression, while the variations in the sizes of the holes bring a sense of movement to the visual appearance. They also have a functional use in draining rainwater off when the chairs are used outdoors.

Available with or without armrests in a stackable design that features steel legs with a weather-resistant coating to make it suitable for outdoor use.

- CAUTION -

With a little care you can prolong the life of your furniture. Follow the instructions for the materials of your specific product to make sure that it stays in the best shape for as long as possible.

The information below is only intended as a general guideline. For more information on how to remove specific stains, please enquire where you bought the furniture.

- / Always remove stains quickly before they can do any permanent damage to the furniture.
- / When you move your furniture, make sure you lift it rather than pulling or pushing it to avoid damaging the floor, legs and mountings.
- / Avoid improper use such as sitting on the back or armrests, tilting the seats on their back legs, putting your feet on the furniture or standing on it.
- / Be careful not to scratch or damage the surface with sharp objects.
- / Check the status of the gliders frequently and if worn down, contact your local retailer to buy replacements. The durability of the gliders will depend on the surface the chair is placed on.
- / Minor spots of rust on the steel base are considered a natural result of general use.
- / Direct placement on a seafront can lead to corrosion.
- / Wipe off bird droppings quickly as they may lead to permanent corrosion or staining.
- / Wipe off the furniture if it is dirty or wet as this will damage the surface over time.
- / Take care not to scratch the chairs against each other when stacking them. Do not move or drag the chairs around when stacked as the weight will damage the legs.

#### PLASTIC / POLYPROPYLENE

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring cream or scouring pads, as they may scratch the surface. Do not use cleaning products containing alcohol, as they may damage the surface.

#### POWDER COATED OUTDOOR STEEL

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring cream or scouring pads, as they may scratch the surface. In the event of lime deposits on the surface, use a clean, damp cloth wrung in lukewarm water with one part vinegar to nine parts water and avoid scrubbing as this may scratch the surface.

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# UCHIWA

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Uchiwa is a capacious armchair, taking its soft and open shape from the traditional Japanese hand fan. Generous and inviting, new and familiar at the same time, the armchair comes in two upholstered versions: in a softer quilted model for a more domestic environment and in moulded foam for a more demanding contract context. The base is available in natural or stained oak.

The Uchiwa Ottoman is a footstool designed by Doshi Levien as a companion for the Uchiwa Lounge Chair. Available in a wide choice of upholsteries and with legs in natural or stained oak.

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/ Be careful not to scratch or damage the surface with sharp objects.

/ Smooth out creases and wrinkles with your hand after use to even out the fabric.

/ Always remove stains quickly before they can do any permanent damage to the furniture.

/ Avoid placing the furniture in direct sunlight or near a strong heat source to reduce changes. As wood is a natural material, it will change in colour and will patinate over time. HAY only uses top quality fabrics, but all fabrics fade and seams weaken, when exposed to sunlight or strong heat.

/ When you move your furniture, make sure you lift it rather than pulling or pushing it to avoid damaging the floor, legs and mountings.

/ Avoid improper use such as sitting on the back or armrests, tilting the seats on their back legs, putting your feet on the furniture or standing on it.



#### WATER-BASED LACQUERED WOOD

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. If the surface is scratched or appears matt, use a care product specifically suited to lacquered or stained wood. Avoid using detergents containing silicone, as they seal the stain in and make subsequent repairs more difficult. Avoid using scouring cream or scouring pads, as they may scratch the surface.

#### FABRICS

Vacuum the furniture regularly using the upholstery nozzle to remove dust and avoid fluff and pilling. Straighten the fabric with your hands from time to time. Wrinkles in the fabric can be straightened using a steamer. Soak up spilled liquids immediately with an absorbent napkin or cloth by dabbing gently towards the centre of the stain. Never use concentrated detergents or bleach, ammonia, optical brighteners or soap intended for hard surfaces. We do not recommend spot cleaning of individual marks and stains as this damages the fabric and causes colour loss.

On wool fabrics, most stains can be removed with lukewarm water on a clean lint-free cloth. If necessary, add a little neutral detergent. Avoid rubbing the material hard as this could result in loss of colour and damage the fabric. It may

also be necessary to use a hairdryer to avoid leaving a water outline. If the stain persists, consult a specialist cleaner.

#### VELOUR

Vacuum the furniture regularly using the upholstery nozzle / or brushing with a soft clothes brush – always in the direction of the nap to remove dust and avoid fluff and pilling. To rejuvenate velour and restore its pile, rub it with a well wrung, slightly damp cloth in the direction of the nap. When you sit on velour fabric, you exert a pressure that forces the nap in different directions. Together with heat, rising air humidity, body moisture and the type of upholstery, this can cause these changes of direction to become fixed, creating a slight change in colour. This is a typical property of velour, and is neither a defect nor a sign of low quality. This effect can be removed by applying a damp (not wet) cloth and leaving it overnight, which will restore the pile to its original direction. The upholstered furniture should not be used until it is completely dry. If necessary, a hair dryer can be used at a low temperature setting.

The same result can be achieved by steaming or spraying distilled water at a distance of 20 cm from the fabric for a few seconds, before leaving overnight. Care should be taken not to spill large quantities of water on the fabric. It is advisable to treat the whole surface in order to avoid shading. This treatment can be repeated

if necessary. After this treatment, the upholstered furniture must be completely dry before it can be used again. A hair dryer at a low temperature setting can be used. To restore the pile to its original direction, please brush with a soft brush.

#### ANILINE LEATHER

Aniline leather has no or only a light surface treatment to preserve the leather's natural surface and soft touch. All natural markings, such as scars and insect bites, will be visible on aniline leather, which contributes to the leather's exclusive appearance.

This kind of leather is very susceptible to dirt, and over time it will patinate and become slightly darker. Be careful not to scratch the leather. Aniline leather is demanding to maintain, and we recommend that you keep a cleaner and care product suitable for this type of leather at hand. Using water may leave a permanent stain on the surface. Do not use sharp objects, strong detergents or solvents on the leather.

#### SEMI-ANILINE LEATHER

Semi-aniline leather is a full grain leather with a light top finish. All natural markings, such as scars and insect bites, will be visible on the leather. Vacuum regularly using the upholstery nozzle. Be careful not to scratch the leather. To remove

stains, use a clean, lint-free cloth to apply the lather from a solution of water and a neutral detergent or soap flakes or use a special leather care product. Remove soap residue immediately using a clean, dry cloth, and polish gently, using a soft cotton cloth. Avoid pressing liquid into the pores of the leather. Apply a protective lotion two to four times annually to enhance the resistance of the material. Do not use sharp objects, strong detergents or solvents on the leather.

#### PIGMENTED LEATHER

Pigmented leather is corrected leather with excellent durability. Vacuum regularly using the upholstery nozzle. Be careful not to scratch the leather. To remove stains, use a clean, lint-free cloth to apply the lather from a solution of water and a mild detergent, or soap flakes, or use a special leather care product. Remove soap residue immediately using a clean, dry cloth, and polish gently, using a soft cotton cloth. Avoid pressing liquid into the pores of the leather. Apply a protective lotion two to four times annually to enhance the resistance of the material. Do not use sharp objects, strong detergents or solvents on the leather.

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# TULOU COFFEE TABLE

HAY

GamFratesi's Tulou Table was inspired by the traditional design of a tray table and the extra functional dimension it offers. Comprising two basic elements – a spun steel round tray with a firm, easy-to-hold edge and a four-legged frame in tubular steel – the minimalistic design enables the tray to be moved around different spaces.

Available in a variety of colours and finishes, its flexible design means it is suitable for use in a wide range of private and public contexts.

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/ Check the status of the gliders frequently and if worn down, contact your local retailer to buy replacements. The durability of the gliders will depend on the surface the table is placed on.

/ Avoid improper use such as putting your feet on the table or standing on it.

/ Always remove stains quickly before they can do any permanent damage to the furniture.

/ When you move your furniture, make sure you lift it rather than pulling or pushing it to avoid damaging the floor, legs and mountings.

/ Use coasters under damp, hot or coloured objects to avoid permanent stains.

/ Be careful not to scratch or damage the surface with sharp objects.

## POWDER COATED STEEL

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring cream or scouring pads, as they may scratch the surface.

Do not use solvents as they may have an adverse effect on the coating. Never use acetic acid or citric acid.

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- CARE GUIDE -

# TRAY TABLE

HAY

The metal Tray Table is a multi-functional piece of furniture that can easily be adapted to fit your needs.

When the tray top is in place, it can be used as a bedside table or coffee table, and when the tray top is removed, it becomes a regular tray that can be used to carry items.

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- / Avoid improper use such as putting your feet on the table or standing on it.

## POWDER COATED STEEL

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# SOFT EDGE

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Iskos-Berlin's Soft Edge chair and stool series was originally created by exploring innovative developments in moulded plywood techniques. The Copenhagen-based design duo collaborated with HAY to push the boundaries of industrial moulding, combining strong curves with extreme lightness to create a three-dimensionality that is not normally possible with 2D plywood. All the edges of the ultra-thin, soft-formed seats are bent away from the body, designed to optimise human-centric comfort for constant shifting and movement.

The series has since been extended to include chairs and stools with frames in wood or steel with different finishes, while the seat is available in 2D plywood, upholstery or plastic in different colours.

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- / When you move your furniture, make sure you lift it rather than pulling or pushing it to avoid damaging the floor, legs and mountings.
- / Avoid improper use such as sitting on the back or armrests, tilting the seats on their back legs, putting your feet on the furniture or standing on it.
- / Be careful not to scratch or damage the surface with sharp objects.
- / Smooth out creases and wrinkles with your hand after use to even out the fabric.
- / Avoid partially covering the surface, for example with, cushions or skins, as colour variances may appear.
- / Check the status of the gliders frequently and if worn down, contact your local retailer to buy replacements. The durability of the gliders will depend on the surface that the chair is placed on.
- / Take care not to scratch the chairs against each other when stacking them. Do not move or drag the chairs around when stacked as the weight will damage the legs.



#### LACQUERED OR STAINED WOOD

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. If the surface is scratched or appears matt, use a care product suited specifically for lacquered or stained wood.

Avoid using detergents containing silicone, as that would seal the stain in and make subsequent repairs more difficult. Avoid using scouring cream or scouring pads, as they may scratch the surface.

#### PLASTIC ( POLYPROPYLENE )

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring cream or scouring pads, as they may scratch the surface. Do not use cleaning products containing alcohol, as they may damage the surface.

#### POWDER COATED OR CHROMED STEEL

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring cream or scouring pads, as they may scratch the surface. White spirit (mineral spirit) can be used to carefully remove stains from chromed surfaces.

#### FABRICS

Vacuum the furniture regularly using the upholstery nozzle to remove dust and avoid fluff and pilling. Straighten the fabric with your hands from time to time. Wrinkles in the fabric can be straightened using a steamer. Soak up spilled liquids immediately with an absorbent napkin or cloth by dabbing gently towards the centre of the stain. Never use concentrated detergents or bleach, ammonia, optical brighteners or soap intended for hard surfaces. We do not recommend spot cleaning of individual marks and stains as this damages the fabric and causes colour loss.

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#### VELOUR

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Together with heat, rising air humidity, body moisture and the type of upholstery, this can cause these changes of direction to become fixed, creating a slight change in colour. This is a typical property of velour, and is neither a defect nor a sign of low quality. This effect can be removed by applying a damp (not wet) cloth and leaving it overnight, which will restore the pile to its original direction.

The upholstered furniture should not be used until it is completely dry. If necessary, a hair dryer can be used at a low temperature setting. The same result can be achieved by steaming or spraying distilled water at a distance of 20 cm from the fabric for a few seconds, before leaving overnight. Care should be taken not to spill large quantities of water on the fabric. It is advisable to treat the whole surface in order to avoid shading. This treatment can be repeated if necessary. After this treatment, the upholstered furniture must be completely dry before it can be used again. A hair dryer at a low temperature setting can be used. To restore the pile to its original direction, please brush with a soft brush.

#### ANILINE LEATHER

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patinate and become slightly darker. Be careful not to scratch the leather. Aniline leather is demanding to maintain, and we recommend that you keep a cleaner and care product suitable for this type of leather at hand. Using water may leave a permanent stain on the surface. Do not use sharp objects, strong detergents or solvents on the leather.

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#### PIGMENTED LEATHER

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**HAY**

# SLIT TABLE

HAY

HAY's Slit Table is a geometric steel side table inspired by paper origami techniques. The slim frame appears folded beneath the tabletop, creating a simple yet sculptural form that is reminiscent of traditional Japanese paper art.

The Slit Table is available in a selection of different shapes and sizes, and is offered in a variety of contemporary colours and finishes. Compact and versatile, it can be used on its own or arranged in clusters in diverse private or public settings.

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- / Always remove stains quickly before they can do any permanent damage to the furniture.
- / When you move your furniture, make sure you lift it rather than pulling or pushing it to avoid damaging the floor.
- / Use coasters under damp, hot or coloured objects to avoid permanent stains.
- / Be careful not to scratch or damage the surface with sharp objects.
- / Avoid improper use such as putting your feet on the table or standing on it.

#### POWDER COATED STEEL

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring cream or scouring pads, as they may scratch the surface. Do not use solvents as they may have an adverse effect on the coating. Never use acetic acid or citric acid.

#### BRASS

Slit Table Brass is crafted in high-polished stainless steel, before being plated with a brass colour to create a smooth brass finish. Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring cream or scouring pads, as they may scratch the surface. Do not use solvents as they may have an adverse effect on the coating. Never use acetic acid or citric acid.

#### MIRROR

Slit Table Mirror is crafted in high-gloss polished stainless steel to create a smooth mirror finish. Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring cream or scouring pads, as they may scratch the surface. Do not use solvents as they may have an adverse effect on the coating. Never use acetic acid or citric acid.



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# RESULT CHAIR

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The Result Chair was originally created by Friso Kramer and Wim Rietveld while working at Ahrend in the 1950s, the collection has been relaunched by HAY together with Ahrend. When initially launched in the '50s, it was regarded as a triumph in its innovative use of sheet steel, giving new direction for use in organically shaped products.

Today, both as an individual piece and as a part of a collection, it is notable for its sparing use of materials, simplistic construction and for being light enough to move around. These lasting designs manifest functional excellence and aesthetical lightness that have been proved in real environments over several generations.

The Result Chair features a thin steel-sheet base with an oak seat and backrest, retaining maximum flexibility, lightness and strength. Originally a popular chair in schools in the 1950s, Result's clean aesthetics and durability mean it can be used in many public and private contexts. Available in a variety of wood finishes and base colours that can be coordinated with the Pyramid Table.

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- / Avoid placing the furniture in direct sunlight or near a strong heat source to reduce changes. As wood is a natural material, it will change in colour and will patinate over time.
- / When you move your furniture, make sure you lift it rather than pulling or pushing it to avoid damaging the floor, legs and mountings.
- / Avoid improper use such as sitting on the back or armrests, tilting the seats on their back legs, putting your feet on the furniture or standing on it.
- / Be careful not to scratch or damage the surface with sharp objects.

#### WATER-BASED LACQUERED WOOD

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#### FABRICS

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#### ANILINE LEATHER

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# REBAR TABLE

HAY



Sylvain Willenz's Rebar collection is a series of coffee-, side- and tray tables that explores the possibilities of recontextualising construction materials and processes. The design juxtaposes the reinforced steel bar frame with black marble tops and metal trays to create a balanced aesthetic.

The tables are available in different sizes in round and rectangular shapes, and are suitable for using in private, corporate or public spaces.

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- / Be careful not to scratch or damage the surface with sharp objects.
- / Check the status of the gliders frequently and if worn down, contact your local retailer to buy replacements. The durability of the gliders will depend on the surface the table is placed on.
- / Avoid improper use such as putting your feet on the table or standing on it.

## POWDER COATED STEEL

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring cream or scouring pads, as they may scratch the surface.

## MARBLE

As marble is a natural material, each stone has unique colours, patterns and textures. Therefore, the surface's colour and finish may vary slightly from product to product. Wipe with a clean cloth wrung in water. The marble is not resistant to acids. There is a risk that if any acidic liquids come into contact with the tabletop surface it will appear stained. Wiping the stains off immediately may help, but please note there is no guarantee that acidic stains or spots can be completely removed. Avoid using scouring cream or scouring pads, as they may scratch the surface. Never use vinegar, ammonia, acetic acid or citric acid or abrasive cleaners.

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# PALISSADE COLLECTION

HAY

Designed by French brothers Ronan and Erwan Bouroullec, Palissade is a collection of outdoor furniture for HAY in powder coated or hot galvanised steel.

United by a common principle of symmetrical geometry, the Palissade collection is engineered to reproduce the same visual simplicity and core strength throughout. Designed in colour and form to integrate effortlessly into a natural landscape or urban setting, Palissade is intended to be used over a longer period of time and become more beautiful over the years.

The chairs and benches are also available with a hot-dip galvanised finish, offering maintenance-free longevity. The collection is suited to a wide variety of environments, from cafés and restaurants to gardens, terraces and balconies.

- CAUTION -

With a little care you can prolong the life of your furniture. Follow the instructions for the materials of your specific product to make sure that it stays in the best shape for as long as possible.

The information below is only intended as a general guideline. For more information on how to remove specific stains, please enquire where you bought the furniture.

- / On hot galvanised steel, please make sure to wipe all surfaces before use, as the zinc surface oxidises during transportation and can become humid. This can stain your clothing if it comes into contact with it.
- / The products in the Palissade Collection have a two component coating; a primer and an outdoor powder coating which provides a barrier to corrosive elements making it suitable for outdoor use. It complies with the highest quality standards and is designed to last, making it ideal for both private and public environments.
- / All products in the Palissade collection are handcrafted and minor blemishes and imperfections may be visible. These are not considered defects and do not interfere with the quality and function of the product.
- / Always remove stains quickly before they can do any permanent damage to the furniture.
- / Make sure to wipe off any sun cream or other liquids from the furniture after use, as these can leave stains on the surface if left in direct sunlight.
- / Wipe off the furniture if it becomes wet after rain or snowfall as this will damage the surface over time.
- / Wipe off bird droppings quickly as they may lead to permanent corrosion or staining.
- / Please be aware that the product will always be naturally affected by the surrounding environment it is exposed to, and that a certain amount of discoloration is to be expected.
- / When you move your furniture, make sure you lift it rather than pulling or pushing it to avoid damaging the floor, legs and mountings.
- / On tables, tighten up the screws after one to two months' use.
- / Avoid improper use such as sitting on the back or armrests, tilting the seats on their back legs, putting your feet on the furniture or standing on it.
- / On tables, use coasters under damp, hot or coloured objects to avoid permanent stains.

- / Be careful not to scratch or damage the surface with sharp objects.
- / Avoid partially covering the surface, for example with tablecloths, cushions or place mats, as colour variances may appear.
- / Minor spots of rust under the furniture and bases are considered as a natural result of general use and can be treated using the care instructions below.
- / Direct placement on a seafront can lead to corrosion.
- / The products in the Palissade Hot Galvanised Collection have been through the process of immersing untreated steel in a liquid zinc bath to prevent the onset of rust, ensuring items a longer, maintenance-free lifetime.
- / On hot galvanised steel, condensation and moisture may cause some white rust to appear, but this does not affect the product's life span and will eventually be washed away by rain or wind.
- / Galvanisation can cause tiny lumps and irregularities to appear on the surface. These are natural effects created during production that contribute to the product's finished appearance.
- / Sharp tips and points can also appear on the surface, which can be removed with a metal file.
- / Stacking units (on Chair and Arm Chair only). The stacking units are made of high-quality plastic (LLDPE) and are pre-mounted. If a stacking unit falls off make sure to remount it or contact your local retailer to buy replacements.
- / Check the status of the gliders frequently and if worn down, contact your local retailer to buy replacements. The durability of the gliders will depend on the surface the chair is placed on.
- / Take care not to scratch the chairs against each other when stacking them. Do not move or drag the chairs around when stacked as the weight will damage the legs.



## ENDCAPS

The endcaps are made of high-quality plastic (PPC). The durability of the endcap will depend on the surface that it is placed on. We recommend that you frequently check the status of the endcaps and if worn down, contact your local retailer to buy replacements.

## STORAGE

The life expectancy of your furniture will vary depending on the weather and type of use. We recommend that you store it in a dry, ventilated place during winter and keep it protected from scratches and bumps.

## POWDER COATED STEEL

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring cream or scouring pads, as they may scratch the surface. In the event of lime deposits on the surface use a clean, damp cloth wrung in lukewarm water with one part vinegar to nine parts water and avoid scrubbing as this may scratch the surface.

Small scratches or damage to the powder coated surfaces can lead to corrosion. They can be retouched and protected from corrosion with a special repair lacquer available at HAY stores and authorized dealers. If the metal is uncovered it is nec-

essary to sand the area before repairing it (grain 220). Wipe it over with a clean dry cloth and clean the area with methylated spirits before repainting it. Do not use solvents as they may have an adverse effect on the coating. Never use acetic acid or citric acid.

## HOT GALVANISED STEEL

Hot-dip galvanised steel is essentially maintenance free, although cleaning is recommended at regular intervals.

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring cream or scouring pads, as they may scratch the surface.

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**HAY**

- CARE GUIDE -

# NEU CHAIR

HAY

The combination of Neu's ergonomically moulded shell with cast swivel base or solid wooden legs results in a perfectly defined profile. The durable, finely-grained plastic adds textural interest, while the rim detail gives the design structure and character.

In the upholstered version a delicate stitching line runs across the seat and the piping detail accentuates the chair's raised rim. Its functional and comfortable construction and flexible design options makes it the perfect choice for offices or dining rooms.

- CAUTION -

With a little care you can prolong the life of your furniture. Follow the instructions for the materials of your specific product to make sure that it stays in the best shape for as long as possible.

The information below is only intended as a general guideline. For more information on how to remove specific stains, please enquire where you bought the furniture.

- / Always remove stains quickly before they can do any permanent damage to the furniture.
- / Avoid placing the furniture in direct sunlight or near a strong heat source to reduce changes. As wood is a natural material, it will change in colour and will patinate over time. HAY only uses top quality fabrics, but all fabrics fade and seams weaken, when exposed to sunlight or strong heat.
- / When you move your furniture, make sure you lift it rather than pulling or pushing it to avoid damaging the floor, legs and mountings.
- / Avoid improper use such as sitting on the back or armrests, tilting the seats on their back legs, putting your feet on the furniture or standing on it.
- / Be careful not to scratch or damage the surface with sharp objects.
- / Smooth out creases and wrinkles with your hand after use to even out the fabric.
- / Avoid covering the surface partially, for example with cushions or skins, as colour variances may appear.
- / Check the status of the gliders frequently and if worn down, contact your local retailer to buy replacements. The durability of the gliders will depend on the surface that the chair is placed on.

#### WATER-BASED LACQUERED WOOD

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. If the surface is scratched or appears matt, use a care product specifically suited to lacquered or stained wood. Avoid using detergents containing silicone, as they seal the stain in and make subsequent repairs more difficult. Avoid using scouring cream or scouring pads, as they may scratch the surface.

#### OILED WOOD

Wipe with a clean, dry cloth. If the surface is dirty, wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent or soap flakes. Remove any soap residue immediately using a clean, dry cloth. Never use soft soap or solvents such as spirit, turpentine or acetone. Avoid using scouring cream or scouring pads, as they may scratch the surface. If the surface is scratched or appears matt, make sure to use an oil hardening care product specifically designed to maintain oiled wooden surfaces. Clean the furniture thoroughly (12 hours) before applying the oil to all surfaces. To ensure optimal absorbency, gently sand down the wood using fine-grit sandpaper (No. 180 or 240), always sanding in the direction of the grain. Apply the oil generously using a clean cloth or a sponge, always applying in the direction of the grain. Do not pour the oil directly on the surface. When the surface is glistening, leave the oil on for around

two hours until fully absorbed. Remove any excess oil with a clean lint-free cloth. Leave the furniture to dry overnight (min. 12 hours) and avoid placing anything on the surface before it is completely dry.

If the grain of the wood rises after oiling, gently sand down the wood using fine-grit sandpaper (No. 180 or 240), always sanding in the direction of the grain. To optimally maintain the naturally beautiful appearance of the wood, we recommend you regularly treat the furniture's surface with oil whenever it appears dull, scratched or as needed.

#### PLASTIC ( POLYPROPYLENE )

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring cream or scouring pads, as they may scratch the surface. Do not use cleaning products containing alcohol, as they may damage the surface.

#### POWDER COATED OR POLISHED ALUMINIUM

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring cream or scouring pads, as they may scratch the surface.

#### FABRICS

Vacuum the furniture regularly using the upholstery nozzle to remove dust and avoid fluff and pilling. Straighten the fabric with your hands from time to time. Wrinkles in the fabric can be straightened using a steamer. Soak up spilled liquids immediately with an absorbent napkin or cloth by dabbing gently towards the centre of the stain. Never use concentrated detergents or bleach, ammonia, optical brighteners or soap intended for hard surfaces. We do not recommend spot cleaning of individual marks and stains as this damages the fabric and causes colour loss.

On wool fabrics, most stains can be removed with lukewarm water on a clean lint-free cloth. If necessary, add a little neutral detergent. Avoid rubbing the material hard as this could result in loss of colour and damage the fabric. It may also be necessary to use a hairdryer to avoid leaving a water outline. If the stain persists, consult a specialist cleaner.

#### VELOUR

Vacuum the furniture regularly using the upholstery nozzle /or brushing with a soft clothes brush – always in the direction of the nap to remove dust and avoid fluff and pilling.

To rejuvenate velour and restore its pile, rub it with a well wrung, slightly damp cloth in the direction of the nap.

When you sit on velour fabric, you exert a pressure that forces the nap in different directions. Together with heat, rising air humidity, body moisture and the type of upholstery, this can cause these changes of direction to become fixed, creating a slight change in colour. This is a typical property of velour, and is neither a defect nor a sign of low quality. This effect can be removed by applying a damp (not wet) cloth and leaving it overnight, which will restore the pile to its original direction. The upholstered furniture should not be used until it is completely dry. If necessary, a hair dryer can be used at a low temperature setting.

The same result can be achieved by steaming or spraying distilled water at a distance of 20 cm from the fabric for a few seconds, before leaving overnight. Care should be taken not to spill large quantities of water on the fabric. It is advisable to treat the whole surface in order to avoid shading. This treatment can be repeated if necessary. After this treatment, the upholstered furniture must be completely dry before it can be used again. A hair dryer at a low temperature setting can be used. To restore the pile to its original direction, please brush with a soft brush.

#### ANILINE LEATHER

Aniline leather has no or only a light surface treatment to preserve the leather's natural surface and soft touch. All natural markings, such as scars and insect bites, will be visible on aniline leather, which

contributes to the leather's exclusive appearance. This kind of leather is very susceptible to dirt, and over time it will patinate and become slightly darker. Be careful not to scratch the leather. Aniline leather is demanding to maintain, and we recommend that you keep a cleaner and care product suitable for this type of leather at hand. Using water may leave a permanent stain on the surface. Do not use sharp objects, strong detergents or solvents on the leather.

#### SEMI-ANILINE LEATHER

Semi-aniline leather is a full grain leather with a light top finish. All natural markings, such as scars and insect bites, will be visible on the leather. Vacuum regularly using the upholstery nozzle. Be careful not to scratch the leather. To remove stains, use a clean, lint-free cloth to apply the leather from a solution of water and a neutral detergent or soap flakes or use a special leather care product. Remove soap residue immediately using a clean, dry cloth, and polish gently, using a soft cotton cloth. Avoid pressing liquid into the pores of the leather. Apply a protective lotion two to four times annually to enhance the resistance of the material. Do not use sharp objects, strong detergents or solvents on the leather.

#### PIGMENTED LEATHER

Pigmented leather is corrected leather with excellent durability. Vacuum regularly using the upholstery nozzle. Be careful not to scratch the leather. To remove stains use a clean, lint-free cloth to apply the leather from a solution of water and a mild detergent, or soap flakes or use a special leather care product. Remove soap residue immediately using a clean, dry cloth, and polish gently, using a soft cotton cloth. Avoid pressing liquid into the pores of the leather. Apply a protective lotion two to four times annually to enhance the resistance of the material. Do not use sharp objects, strong detergents or solvents on the leather.



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**HAY**



## **Nelson™ Bubble Lamps Care and Maintenance**

With regular care and maintenance, your Herman Miller furniture will provide years of superior performance and satisfaction. To maintain the finish quality of your Herman Miller product, please follow the cleaning procedures provided below.

*Use with up to 150 watt bulb for all sizes of Nelson Bubble Lamps except Small Saucer and Small Saucer Sconce. For the Small Saucer and Small Saucer Sconce, use with up to 60 watt bulb. Light bulb not included. Hardwiring required. The Half Nelson Table Lamp use with up to 40 watt bulb, not included.*

### **Pendant Lamps**

#### **Lamp Shade**

*Plastic Polymer*

#### **Normal Cleaning**

Use a feather duster, a clean soft white cloth, or vacuum with a clean soft brush attachment as needed.

For stubborn stains, clean the surface using a clean soft white absorbent cloth with a solution of mild soap and warm water.

Wipe down surfaces with the damp cloth and dry with a clean soft white cloth.

*Make sure cleaning materials are free of grit and other foreign materials.*

*Avoid using glass cleaners, abrasive cleaning compounds, ammonia, or bleach; they may damage the surface of the plastic and result in discoloration.*



## Materials

### Brushed Nickel Trim

#### *Coated Metal*

#### Normal Cleaning

Wash coated metal surfaces with a clean soft cloth soaked in detergent and warm water; rinse thoroughly and dry.

Remove scuff marks with pre-softened paste wax, following the instructions on the label.

After polishing, apply a pre-softened automotive paste wax to restore original sheen.

*Do not use abrasive, acid, alcohol-based, or solvent-based cleaners; they may damage the finish.*

### Floor Lamps

#### Lamp Shade

#### *Plastic Polymer*

#### Normal Cleaning

Use a feather duster, a clean soft white cloth, or vacuum with a clean soft brush attachment as needed.

For stubborn stains, clean the surface using a clean soft white absorbent cloth with a solution of mild soap and warm water.

Wipe down surfaces with the damp cloth and dry with a clean soft white cloth.

*Make sure cleaning materials are free of grit and other foreign materials.*

*Avoid using glass cleaners, abrasive cleaning compounds, ammonia, or bleach; they may damage the surface of the plastic and result in discoloration.*

### Brushed Nickel Trim and Base

#### *Coated Metal*

#### Normal Cleaning

Wash coated metal surfaces with a clean soft cloth soaked in detergent and warm water; rinse thoroughly and dry.

Remove scuff marks with pre-softened paste wax, following the instructions on the label.

After polishing, apply a pre-softened automotive paste wax to restore original sheen.

*Do not use abrasive, acid, alcohol-based, or solvent-based cleaners; they may damage the finish.*

### Half Nelson Table Lamp

#### Lamp

#### *Aluminum Coated Metal*

#### Normal Cleaning

Wash coated metal surfaces with a clean soft cloth soaked in detergent and warm water; rinse thoroughly and dry.

*Do not use abrasive, acid, alcohol-based, or solvent-based cleaners; they may damage the finish.*

### Table Lamps

#### Lamp Shade

#### *Plastic Polymer*

#### Normal Cleaning

Use a feather duster, a clean soft white cloth, or vacuum with a clean soft brush attachment as needed.

For stubborn stains, clean the surface using a clean soft white absorbent cloth with a solution of mild soap and warm water.

Wipe down surfaces with the damp cloth and dry with a clean soft white cloth.

*Make sure cleaning materials are free of grit and other foreign materials.*

*Avoid using glass cleaners, abrasive cleaning compounds, ammonia, or bleach; they may damage the surface of the plastic and result in discoloration.*

### Brushed Nickel Trim and Base

#### *Coated Metal*

#### Normal Cleaning

Wash coated metal surfaces with a clean soft cloth soaked in detergent and warm water; rinse thoroughly and dry.

Remove scuff marks with pre-softened paste wax, following the instructions on the label.

After polishing, apply a pre-softened automotive paste wax to restore original sheen.

*Do not use abrasive, acid, alcohol-based, or solvent-based cleaners; they may damage the finish.*

## Materials

### Cover

#### Walnut

#### Normal Cleaning

Dust with a slightly damp, soft, lint-free cloth.

Wipe dry with a dry, soft cloth in the direction of the wood grain.

#### Once a Month

Clean the surface with a clean soft cloth dampened with a quality cleaner formulated for wood furniture.

Wipe the surface in the direction of the wood grain to remove dirt and fingerprints.

Wipe dry with a clean, dry cloth.

#### Twice a Year

Apply a good quality furniture polish with a soft cloth.

*Do not use aerosol-powered cleaners or polishes.*

*Also, do not use polishes containing waxes or abrasives, or polishes that are oil based.*

#### Minor Repair of water rings, stains, and scratches

Rub the surface lightly in the direction of the wood grain using No. 000 steel wool.

Apply a scratch-removing polish with a color and value that simulates the veneer.

If the scratches are deep, consult a professional furniture refinisher.

## Wall Sconce Lamps

### Lamp Shade

#### Plastic Polymer

#### Normal Cleaning

Use a feather duster, a clean soft white cloth, or vacuum with a clean soft brush attachment as needed.

For stubborn stains, clean the surface using a clean soft white absorbent cloth with a solution of mild soap and warm water.

Wipe down surfaces with the damp cloth and dry with a clean soft white cloth.

*Make sure cleaning materials are free of grit and other foreign materials.*

*Avoid using glass cleaners, abrasive cleaning compounds, ammonia, or bleach; they may damage the surface of the plastic and result in discoloration.*

### Brushed Nickel Trim

#### Coated Metal

#### Normal Cleaning

Wash coated metal surfaces with a clean soft cloth soaked in detergent and warm water; rinse thoroughly and dry.

Remove scuff marks with pre-softened paste wax, following the instructions on the label.

After polishing, apply a pre-softened automotive paste wax to restore original sheen.

*Do not use abrasive, acid, alcohol-based, or solvent-based cleaners; they may damage the finish.*

### Wall Mount

#### Walnut

#### Normal Cleaning

Dust with a slightly damp, soft, lint-free cloth.

Wipe dry with a dry, soft cloth in the direction of the wood grain.

#### Once a Month

Clean the surface with a clean soft cloth dampened with a quality cleaner formulated for wood furniture.

Wipe the surface in the direction of the wood grain to remove dirt and fingerprints.

Wipe dry with a clean, dry cloth.

## Materials

### **Twice a Year**

Apply a good quality furniture polish with a soft cloth.

*Do not use aerosol-powered cleaners or polishes.*

*Also, do not use polishes containing waxes or abrasives, or polishes that are oil based.*


### **Minor repair of water rings, stains, and scratches**

Rub the surface lightly in the direction of the wood grain using No. 000 steel wool.

Apply a scratch-removing polish with a color and value that simulates the veneer.

If the scratches are deep, consult a professional furniture refinisher.

June 2017

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- CARE GUIDE -

# J-SERIES

**HAY**

Designed to recreate the classic FDB furniture collection, the J-Series offers a functional design born out of industrial development. FDB created a strong furniture concept in 1933, and under Børge Mogensen's leadership as design director from 1942, the FDB furniture linked industrial production closely with architectural furniture design.

The primary focus was not on detailing, but on making well-designed furniture accessible to the general population. The industrial approach eliminated the need for special components and all chairs featured identical legs. FDB revolutionised the industry as a precursor of many of the design icons that Denmark is acknowledged for today around the world.

- CAUTION -

With a little care you can prolong the life of your furniture. Follow the instructions for the materials of your specific product to make sure that it stays in the best shape for as long as possible.

The information below is only intended as a general guideline. For more information on how to remove specific stains, please enquire where you bought the furniture.

- / Always remove stains quickly before they can do any permanent damage to the furniture.
- / Avoid placing the furniture in direct sunlight or near a strong heat source to reduce changes. As wood is a natural material, it will change in colour and will patinate over time.
- / When you move your furniture, make sure you lift it rather than pulling or pushing it to avoid damaging the floor, legs and mountings.
- / Avoid improper use such as sitting on the back or armrests, tilting the seats on their back legs, putting your feet on the furniture or standing on it.
- / Be careful not to scratch or damage the surface with sharp objects.
- / Check the status of the gliders frequently and if worn down, contact your local retailer to buy replacements. The durability of the gliders will depend on the surface the chair is placed on.
- / Avoid partially covering the surface, for example with tablecloths, cushions or skins, as colour variances may appear.



#### WATER-BASED LACQUERED WOOD

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. If the surface is scratched or appears matt, use a care product specifically suited to lacquered or stained wood. Avoid using detergents containing silicone, as they seal the stain in and make subsequent repairs more difficult. Never use soft soap or solvents such as spirit, turpentine or acetone. Do not use cleaning products containing alcohol, as they may damage the surface. Avoid using scouring cream or scouring pads, as they may scratch the surface.

#### SOAPED WOOD

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent or soap flakes. Remove soap residue immediately using a clean, dry cloth. To remove stains, clean and scrub using a thick solution of soap flakes that should not stay on the wood for more than two minutes. Then remove the remaining soap residue using a damp cloth. If the grain of the wood rises after cleaning, gently sand down the wood using fine-grit sandpaper (No. 220), always sanding in the direction of the grain. If the surface is scratched or appears matt, use a care product specifically suited to soaped wood. Never use soft soap or solvents such as spirit, turpentine or acetone. Do not use cleaning products containing alcohol, as they may damage the surface.

#### OILED WOOD

Wipe with a clean, dry cloth. If the surface is dirty, wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent or soap flakes. Remove any soap residue immediately using a clean, dry cloth. Never use soft soap or solvents such as spirit, turpentine or acetone. Do not use cleaning products containing alcohol, as they may damage the surface. Avoid using scouring cream or scouring pads, as they may scratch the surface. If the surface is scratched or appears matt, make sure to use an oil hardening care product specifically designed to maintain oiled wooden surfaces. Clean the furniture thoroughly (12 hours) before applying the oil to all surfaces. To ensure optimal absorbency, gently sand down the wood using fine-grit sandpaper (No. 180 or 240), always sanding in the direction of the grain. Apply the oil generously using a clean cloth or a sponge, always sanding in the direction of the grain.

Do not pour the oil directly on the surface. When the surface is glistening, leave the oil on for around two hours until fully absorbed. Remove any excess oil with a clean lint-free cloth. Leave the furniture to dry overnight (min. 12 hours) and avoid placing anything on the surface before it is completely dry. If the grain of the wood rises after oiling, gently sand down the wood using fine-grit sandpaper (No. 180 or 240), always sanding in the direction of the grain. To optimally maintain the naturally beautiful appearance of the wood, we recommend you regularly treat the furniture's surface with oil whenever it appears dull, scratched or as needed.

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**HAY**

**HEE**

**HAY**

The philosophy behind the Hee Series was to take an archetypal chair and perfect it down to the last detail while cutting the essentials to the bone.

The goal was to create a contemporary chair to fit into a wide range of contexts. The attempt was a great success, resulting in the pragmatic and easily decoded Hee series. Like a line drawing, it wraps metres of metal wire into neat, straight lines in three versions: bar stool, lounge chair and dining chair.

Stackable and weatherproof, the wide assortment of colours and designs make Hee suitable for numerous indoor and outdoor contexts, such as bars and restaurants, as well as public spaces and home environments.

- CAUTION -

With a little care you can prolong the life of your furniture. Follow the instructions for the materials of your specific product to make sure that it stays in the best shape for as long as possible.

The information below is only intended as a general guideline. For more information on how to remove specific stains, please enquire where you bought the furniture.

- / The products in the Hee Series have a two component coating; a primer and an outdoor powder coating which provides a barrier to corrosive elements making it suitable for outdoor use. It complies with the highest quality standards and is designed to last, making it ideal for both private and public environments.
- / Always remove stains quickly before they can do any permanent damage to the furniture.
- / When you move your furniture, make sure you lift it rather than pulling or pushing it to avoid damaging the floor, legs and mountings.
- / On tables, tighten up the screws after one to two months' use.
- / Avoid improper use such as sitting on the back or armrests, tilting the seats on their back legs, putting your feet on the furniture or standing on it.
- / On tables, use coasters under damp, hot or coloured objects to avoid permanent stains.
- / Be careful not to scratch or damage the surface with sharp objects.
- / Avoid partially covering the surface, for example with tablecloths, cushions or place mats, as colour variances may appear.
- / Minor spots of rust under the furniture and bases are considered as a natural result of general use and can be treated using the care instructions below.
- / Direct placement on a seafront can lead to corrosion.
- / Wipe off bird droppings quickly as they may lead to permanent corrosion or staining.
- / Wipe off the furniture if it becomes wet after rain or snowfall as this will damage the surface over time.
- / Check the status of the gliders frequently and if worn down, contact your local retailer to buy replacements. The durability of the gliders will depend on the surface the chair is placed on.
- / Take care not to scratch the chairs against each other when stacking them. Do not move or drag the chairs around when stacked as the weight will damage the legs.

## POWDER COATED STEEL

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring cream or scouring pads, as they may scratch the surface. In the event of lime deposits on the surface use a clean, damp cloth wrung in lukewarm water with one part vinegar to nine parts water and avoid scrubbing as this may scratch the surface.

Small scratches or damage to the powder coated surfaces can lead to corrosion. They can be retouched and protected from corrosion with a special repair lacquer available at HAY stores and authorized dealers. If the metal is uncovered it is necessary to sand the area before repairing it (grain 220). Wipe it over with a clean dry cloth and clean the area with methylated spirits before repainting it. Do not use solvents as they may have an adverse effect on the coating. Never use acetic acid or citric acid.

## GLIDERS

Check the status of the gliders frequently and if worn down, contact your local retailer to buy replacements. The durability of the gliders will depend on the surface the chair is placed on.

## STORAGE

The life expectancy of your furniture will vary depending on the weather and type of use. We recommend that you store it in a dry, ventilated place during winter and keep it protected from scratches and bumps.

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**HAY**

# **FCM**

## **FOOD CONTACT MATERIALS**

### **FEBRUARY 2021**

This document gives you an overview of all HAY products that are in contact with food. The document elaborate whether a product is suitable for dishwasher, microwave oven, oven and others, which is indicated in the overview with yes and no. N/A means “not relevant”.

If you do not find the answers you are looking for, please do not hesitate to contact us.

# **HAY**



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- 13 Enamel Tray
- 13 Enamel Tray rectangular
- 14 Enamel Utensil Holder
- 14 Everyday Cutlery
- 14 Sunday Cutlery
- 15 Glass Spoons
- 15 Indian Steel Pitcher
- 15 Italian Ice Cup
- 15 Panier
- 15 Paper Porcelain












- 15 Rainbow Bowl
- 15 Rainbow Plate
- 16 Rainbow Sugar Bowl
- 16 Soft Ice
- 16 Swirl Bowl
- 16 Tela Bowl












## 17 KITCHEN ACC







- 17 Cap Slim
- 17 Elastic Ball
- 17 Facade
- 17 HAY Marble Bowl
- 17 Ice Cube Tray
- 17 Paquet Clips
- 17 Porter
- 17 Salt & Pepper
- 18 Utility Clips
- 18 Vegetable Knife
- 18 Wire Trivet

# DRINKWARE


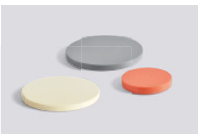






PRODUCT	SUITABLE FOR HOT	DISHWASHER PROOF	MICROWAVE	OVEN PROOF	FREEZER	NOTE
 <p><b>BLUE LID CARAFE</b> 506703 Blue</p>	NO	YES	N/A	N/A	N/A	Dishwasher: Please make sure that the Carafe stands in a stable position. Remove the silicone lid before dishwasher.
 <p><b>BOROSILICATE CUP SET OF 2</b> 541000 Light blue with pink handle 541002 Pink with grey handle 541003 White swirl</p>	YES	YES	YES	N/A	N/A	
 <p><b>BOROSILICATE MUG SET OF 2</b> 541004 Light grey with pink handle 541006 Pink with white handle</p>	YES	YES	YES	N/A	N/A	
 <p><b>BOROSILICATE MUG</b> 506900 Amber 506901 Pink</p>	YES	YES	YES	N/A	N/A	
 <p><b>BOTTLE</b> 506441 S 0,75 litre 506443 L 1,5 litre</p>	NO	YES	N/A	N/A	N/A	Remove cork lid before dishwasher. Cork lid is not suitable for dishwasher.
 <p><b>COLOUR GLASS CARAFE</b> 502703 Gold dot</p>	NO	NO	N/A	N/A	N/A	Dishwasher: Please make sure that the Carafe stands in a stable position. Remove the silicone lid before dishwasher.
 <p><b>COLOUR GLASS WATER</b> 502663 High Gold dot 502653 Low Gold dot</p>	NO	NO	N/A	N/A	N/A	Dishwasher: Please make sure that the Carafe stands in a stable position. Remove the silicone lid before dishwasher.
 <p><b>DIFFUSE GLASS</b> 630025 Brown</p>	NO					
 <p><b>ENAMEL CUP</b> 506939 Speckle Blue 506940 Sprinkle Black</p>	YES	YES	NO	YES	YES	Limitation: Acidic food Oven max. 200 °C
 <p><b>ENAMEL MUG</b> 506942 Sprinkle Black</p>	YES	YES	NO	YES	YES	Limitation: Acidic food Oven max. 200 °C






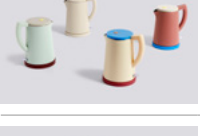

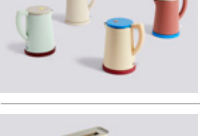
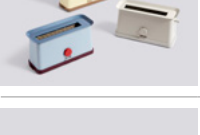
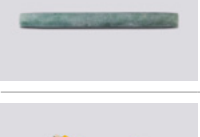

PRODUCT	SUITABLE FOR HOT	DISHWASHER PROOF	MICROWAVE	OVEN PROOF	FREEZER	NOTE
 <p><b>GLASS CARAFE</b> 506704 Clear</p>	NO	YES	N/A	N/A	N/A	Dishwasher: Please make sure that the Carafe stands in a stable position.
 <p><b>GLASS COFFEE MUG</b> 506752 Clear</p>	YES	YES	YES	N/A	N/A	
 <p><b>GLASS JUG L</b> 506754 Clear</p>	YES	YES	N/A	N/A	N/A	
 <p><b>GLASS</b> 502710 S Clear 502712 M Clear 502714 L Clear</p>	YES	YES	YES	N/A	N/A	
 <p><b>HAY WATER BOTTLE</b> 541040 Blue 541041 Burgundy 541042 Rose</p>	YES	NO	NO	NO	NO	Max 95 °C
 <p><b>IRIS MUG ROUND</b> 506561 Off-white</p>	YES	YES	YES	N/A	N/A	
 <p><b>JESSICA HANS MUG</b> 507401 Green cow 507402 Melting pot 507403 Sherbet</p>	YES	YES	NO	NO	NO	
 <p><b>Jug S</b> 506611 Amber 506612 Clear</p>	YES	NO	NO	N/A	N/A	
 <p><b>JUG L</b> 506613 Clear 506614 Green</p>	YES	NO	NO	N/A	N/A	
 <p><b>MARBLED CUP</b> 507751 Black 507752 Blue 507755 Dark blue</p>	YES	YES	YES	N/A	N/A	
 <p><b>MARBLED JUG</b> 507604 Black 507605 Blue 507606 Brown</p>	YES	YES	YES	N/A	N/A	

PRODUCT	SUITABLE FOR HOT	DISHWASHER PROOF	MICROWAVE	OVEN PROOF	FREEZER	NOTE
 <p><b>MUSEAU CARAFE</b> 630065 Clear</p>	NO	NO	NO	NO	NO	Max 100 °C
 <p><b>PAQUET COFFEE CUP SET OF 3</b> 507872 Yellow 507873 Blue</p>	YES	YES	YES	NO	N/A	
 <p><b>PAQUET CUP SET OF 6</b> 507871 Multi</p>	YES	YES	YES	NO	N/A	Remove lid before microwaving
 <p><b>PIROUETTE CUP AND SAUCER</b> 508005 Clear</p>	YES	YES	YES	N/A	N/A	
 <p><b>RAINBOW MUG</b> 506891 Light blue 506892 Light pink 506893 Light yellow 506894 Mint green</p>	YES	YES	YES	N/A	N/A	
 <p><b>SIP COCKTAIL STRAW SET OF 6</b> 507808 Multi</p>	YES	YES	N/A	N/A	N/A	Handwash recommended
 <p><b>SIP STRAW SET OF 6</b> 507805 Dots 507807 Smooth 507809 Spiral 507806 Swirl</p>	YES	YES	N/A	N/A	N/A	Handwash recommended
 <p><b>SOWDEN BOTTLE 0,35 LITRE</b> 507381 Blue 507382 Light pink 507383 Light yellow</p>	YES	NO	NO	NO	NO	
 <p><b>SOWDEN BOTTLE 0,5 LITRE</b> 507384 Grey 507385 Mint</p>	YES	NO	NO	NO	NO	
 <p><b>TELA CARAFE</b> 400507 Clear</p>	NO	NO	N/A	N/A	N/A	
 <p><b>TELA TUMBLER L</b> 400505 Clear</p>	NO	NO	NO	N/A	N/A	

PRODUCT	SUITABLE FOR HOT	DISHWASHER PROOF	MICROWAVE	OVEN PROOF	FREEZER	NOTE
 <p><b>TINT GLASS SET OF 2</b> 507971 Pink 507973 Green <b>TINT TUMBLER SET OF 2</b> 507974 Pink 507976 Green</p>	YES	YES	YES	N/A	N/A	
 <p><b>TRAVEL CUP 0,35 LITRE</b> 508191 Mint 508192 Pink 508193 Grey</p>	YES	NO	NO	NO	NO	Temperatures from 4 °C to 100 °C.
 <p><b>TRAVEL CUP 0,5 LITRE</b> 508194 Grey 508195 Mint</p>						
 <p><b>TWIST COLLECTION</b> 630039 Cup S Blue 630040 Cup S Pink 630043 Saucer S Blue 630044 Saucer S Pink</p>	YES	YES	NO	NO	NO	Max. 160 °C
 <p><b>TWIST COLLECTION</b> 630041 Cup M Blue 630042 Cup M Pink 630045 Saucer M Blue 630046 Saucer M Pink</p>	YES	YES	NO	NO	NO	Max. 160 °C
 <p><b>WOOD MUG</b> 506596 White</p>	YES	NO	YES	N/A	N/A	

# COOKING

PRODUCT	SUITABLE FOR HOT	DISHWASHER PROOF	MICROWAVE	OVEN PROOF	FREEZER	NOTE
 <p><b>CHOPPING BOARD RECTANGULAR</b> 508475 L Blue 508469 M Peach 508471 M Light yellow</p>	N/A	NO	N/A	N/A	N/A	-10 til 55 °C, but as the product is made of thermoplastic, the chopping board can withstand scalding.
 <p><b>CHOPPING BOARD ROUND</b> 506726 L Grey 508477 L Off-white 508476 M Coral</p>	N/A	NO	N/A	N/A	N/A	-10 til 55 °C, but as the product is made of thermoplastic, the chopping board can withstand scalding.
 <p><b>CONICAL SAUTE PAN</b> 506743</p>	YES	YES	NO	N/A	N/A	Suitable for induction, gas and ceramic hobs
 <p><b>DEEP CASSEROLE</b> 506744</p>	YES	YES	NO	N/A	N/A	Suitable for induction, gas and ceramic hobs
 <p><b>DEEP SAUCEPAN</b> 506742</p>	YES	YES	NO	N/A	N/A	Suitable for induction, gas and ceramic hobs
 <p><b>SHALLOW SAUCEPAN</b> 506745</p>	YES	YES	NO	N/A	N/A	Suitable for induction, gas and ceramic hobs
 <p><b>LID</b> 506747 M 506746 S</p>	YES	YES	NO	N/A	N/A	
 <p><b>KITCHEN TONGS</b> 506916</p>	N/A	YES	N/A	N/A	N/A	
 <p><b>KITCHEN UTENSILS COOKING SPOON</b> 507225 <b>KITCHEN UTENSILS SPATULA</b> 507227</p>	YES	NO	N/A	N/A	N/A	
 <p><b>KITCHEN UTENSILS SALAD SET</b> 507226</p>	YES	NO	N/A	N/A	N/A	

PRODUCT	SUITABLE FOR HOT	DISHWASHER PROOF	MICROWAVE	OVEN PROOF	FREEZER	NOTE
 <p><b>MEASURE</b> 506970 M Blue 506969 S Red</p>	YES	NO	YES	N/A	N/A	
 <p><b>PEELER NO. 2</b> 506971 Blue</p>	N/A	NO	N/A	N/A	N/A	Max 40 °C
 <p><b>OAK CHOPPING BOARD</b> 508208</p>	YES	NO	N/A	NO	N/A	Max. temperature 75 °C
 <p><b>PLANK RECTANGULAR</b> 507733 L 507731 S <b>PLANK SLIM</b> 507734</p>	NO	NO	N/A	N/A	N/A	
 <p><b>SLIM GRATER SET OF 2</b> 507631</p>	N/A	YES	N/A	N/A	N/A	
 <p><b>SOWDEN KETTLE</b> 540771 Brown 540772 Grey 540773 Mint 540774 Yellow</p>	YES	NO	NO	NO	NO	For boiling of still water only. Do not immerse in water. Wipe outside clean with damp cloth. Rinse inside periodically.
 <p><b>SOWDEN TOASTER</b> 540781 Grey 540782 Yellow 540783 Blue</p>	YES	NO	NO	NO	NO	For toasting of bread, bagels, crumpets, tea cakes etc. Do not immerse in water. Wipe outside clean with damp cloth.
 <p><b>SOWDEN KETTLE UK</b> 540775 Brown 540776 Grey 540777 Mint 540778 Yellow</p>	YES	NO	NO	NO	NO	For boiling of still water only. Do not immerse in water. Wipe outside clean with damp cloth. Rinse inside periodically.
 <p><b>SOWDEN TOASTER UK</b> 540781 Grey 540782 Yellow 540783 Blue</p>	YES	NO	NO	NO	NO	For toasting of bread, bagels, crumpets, tea cakes etc. Do not immerse in water. Wipe outside clean with damp cloth.
 <p><b>STONE ROLLING PIN</b> 502501</p>	N/A	NO	N/A	N/A	N/A	
 <p><b>SUEDE OVEN GLOVE</b> 508231 Blue 508232 Green 508233 Yellow</p>						

**PRODUCT**

SUITABLE FOR HOT	DISHWASHER PROOF	MICROWAVE	OVEN PROOF	FREEZER
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**NOTE**





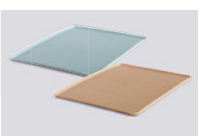






**SUEDE POT HOLDER**  
508236 Green  
508237 Yellow








# COFFEE & TEA

PRODUCT	SUITABLE FOR HOT	DISHWASHER PROOF	MICROWAVE	OVEN PROOF	FREEZER	NOTE
 <p><b>COFFEE</b> 506890 M Mint 506811 S Light yellow</p>	YES	NO	NO	N/A	N/A	<p>The can and filter are dishwasher proof, but handwashing is recommended. The lid is not dishwasher proof.</p> <p>The filter is not microwave proof.</p>
 <p><b>TEA</b> 506813 Grey</p>	YES	NO	NO	N/A	N/A	<p>The can and filter are dishwasher proof, but handwashing is recommended. The lid is not dishwasher proof.</p> <p>The filter is not microwave proof.</p>
 <p><b>MARBLED TEAPOT</b> 507601 Black 507602 Blue 507603 Brown</p>	YES	YES	YES	N/A	N/A	


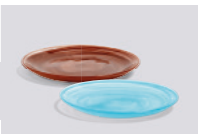





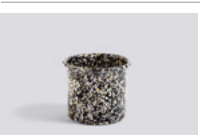
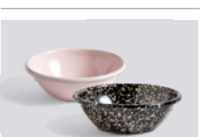

# CLEANING












PRODUCT	SUITABLE FOR HOT	DISHWASHER PROOF	MICROWAVE	OVEN PROOF	FREEZER	NOTE
 <p><b>DISH DRAINER CUP</b> 506541 Dark green</p>	N/A	NO	N/A	N/A	N/A	
 <p><b>DISH DRAINER RACK</b> 506542 Anthracite</p>	N/A	NO	N/A	N/A	N/A	
 <p><b>DISH DRAINER TRAY</b> 506543 Light blue 506544 Powder</p>	N/A	NO	N/A	N/A	N/A	
 <p><b>SHORTWAVE DISH RACK</b> 508015</p>	N/A	NO	N/A	N/A	N/A	
 <p><b>DISH WASH OG HANDWASH</b> 506907 Juniper wood 506790 Green mandarin</p>						
 <p><b>DUST BRUSH</b> 630102 <b>DUST PAN</b> 630101 Red</p>						
 <p><b>LEO SPONGE</b> 541030 Jade 541031 Lemon 541032 Lila 541033 Melon 541034 Mint 541035 Pearl 541036 Pink 541037 Sky</p>						
 <p><b>TAWASHI SCRUBBER</b> 506887 L Green 506888 L Red 506885 S Green 506886 S Red</p>						
 <p><b>TURKISH WASHING-UP BOWL</b> 506713 Light yellow</p>						




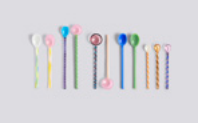






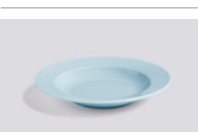
# FOOD STORAGE












PRODUCT	SUITABLE FOR HOT	DISHWASHER PROOF	MICROWAVE	OVEN PROOF	FREEZER	NOTE
 <p><b>PICNIC CONTAINER</b> 506750 L</p>	N/A	YES	NO	N/A	N/A	Limitation: Acidic food and salt
 <p><b>STEEL LUNCH BOX ROUND 3 LAYERS</b> 506856</p>	N/A	YES	NO	N/A	N/A	Limitation: Acidic food
 <p><b>STEEL LUNCH BOX ROUND W. TRAY</b> 506855</p>	N/A	YES	NO	N/A	N/A	Limitation: Acidic food
 <p><b>STEEL LUNCH BOX SQUARE</b> 506857 XS 506858 S 506859 M</p>	N/A	YES	NO	N/A	N/A	Limitation: Acidic food
 <p><b>TIN BY SOWDEN</b> 506972 Blue 506973 Mint 506974 Pink 506975 Yellow</p>	NO	NO	NO	NO	NO	Dry food only. Handwash only - wipe with a damp cloth as necessary and leave to air dry.

# TABLEWARE



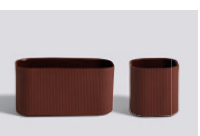


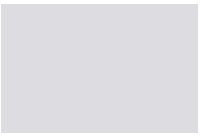

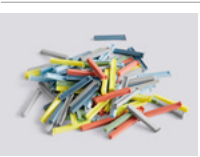


PRODUCT	SUITABLE FOR HOT	DISHWASHER PROOF	MICROWAVE	OVEN PROOF	FREEZER	NOTE
 <p><b>DIFFUSE BOWL</b> 630022 Brown</p>	NO	YES	NO	NO	NO	
 <p><b>DIFFUSE PLATE S</b> 630030 Brown 630031 Light blue</p>						
 <p><b>ENAMEL BOWL M</b> 506955 Speckle Blue</p>	YES	YES	NO	YES	YES	Limitation: Acidic food Oven max. 200 °C
 <p><b>ENAMEL DEEP PLATE M</b> 506944 Speckle Blue</p>	YES	YES	NO	YES	YES	Limitation: Acidic food Oven max. 200 °C
 <p><b>ENAMEL DINNER PLATE</b> 541026 Dust Light yellow</p>	YES	YES	NO	YES	YES	Limitation: Acidic food Oven max. 200 °C
 <p><b>ENAMEL DISH ROUND S</b> 506946 Sprinkle Black 541029 Dust Light yellow</p>	YES	YES	NO	YES	YES	Limitation: Acidic food Oven max. 200 °C
 <p><b>ENAMEL LUNCH PLATE</b> 541028 Dust Light yellow</p>	YES	YES	NO	YES	YES	Limitation: Acidic food Oven max. 200 °C
 <p><b>ENAMEL HERB POT</b> 506962 Sprinkle Black</p>	YES	YES	NO	YES	YES	Limitation: Acidic food Oven max. 200 °C
 <p><b>ENAMEL SERVING BOWL</b> 506957 Soft pink 506958 Sprinkle Black</p>	YES	YES	NO	YES	YES	Limitation: Acidic food Oven max. 200 °C
 <p><b>ENAMEL TRAY RECTANGULAR</b> 506949 Soft pink</p>	YES	YES	NO	YES	YES	Limitation: Acidic food Oven max. 200 °C

PRODUCT	SUITABLE FOR HOT	DISHWASHER PROOF	MICROWAVE	OVEN PROOF	FREEZER	NOTE
 <p><b>ENAMEL UTENSIL HOLDER</b> 506960 Speckle Blue 506961 Sprinkle Black</p>	YES	YES	NO	YES	YES	Limitation: Acidic food Oven max. 200 °C
 <p><b>EVERYDAY FORK SET OF 5</b> 506803 Golden</p>	YES	NO	N/A	N/A	N/A	
 <p><b>EVERYDAY KNIFE SET OF 5</b> 506804 Golden</p>	YES	NO	N/A	N/A	N/A	
 <p><b>EVERYDAY SPOON SET OF 5</b> 506805 Golden</p>	YES	NO	N/A	N/A	N/A	
 <p><b>EVERYDAY TEASPOON SET OF 5</b> 506806 Golden</p>	YES	NO	N/A	N/A	N/A	
 <p><b>EVERYDAY KNIFE SET OF 5</b> 506800 Polished stainless steel</p>	YES	YES	N/A	N/A	N/A	
 <p><b>EVERYDAY SPOON SET OF 5</b> 506801 Polished stainless steel</p>	YES	YES	N/A	N/A	N/A	
 <p><b>EVERYDAY SPOON SET OF 5</b> 506883 Brushed stainless steel</p>	YES	YES	N/A	N/A	N/A	
 <p><b>SUNDAY FORK SET OF 5</b> 506807 Stainless steel</p>	YES	YES	N/A	N/A	N/A	
 <p><b>SUNDAY KNIFE SET OF 5</b> 506808 Stainless steel</p>	YES	YES	N/A	N/A	N/A	
 <p><b>SUNDAY SPOON SET OF 5</b> 506809 Stainless steel</p>						



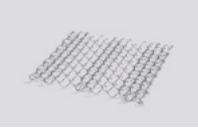
PRODUCT	SUITABLE FOR HOT	DISHWASHER PROOF	MICROWAVE	OVEN PROOF	FREEZER	NOTE
 <p><b>SUNDAY TEASPOON SET OF 5</b> 506810 Stainless steel</p>						
 <p><b>SUNDAY SERVING SPOON SET OF 2</b> 506967 Stainless steel</p>	YES	YES	N/A	N/A	N/A	
 <p><b>SUNDAY LATTE SPOON SET OF 5</b> 506968 Stainless steel</p>	YES	YES	N/A	N/A	N/A	
 <p><b>GLASS SPOONS SET OF 2</b> 541009 Flat Light pink &amp; white 541010 Mono Sky blue &amp; green 541011 Round Aubergine &amp; light pink 541012 Spice Turquoise &amp; light pink 541013 Twist Amber &amp; light pink &amp; white</p>	YES	YES	YES	YES	YES	
 <p><b>INDIAN STEEL PITCHER</b> 506738</p>	MAX 70° C	NO	N/A	N/A	N/A	The pitcher can withstand hot beverages but there may be a risk of scolding as it is a heat-conductive material
 <p><b>ITALIAN ICE CUP</b> 506707</p>	YES	YES	N/A	N/A	YES	Max 100 °C
 <p><b>PANIER</b> 507591 Oblong Sand 507592 Oval Rust 507593 Oval Bright blue 507594 Round Light blue</p>	N/A	NO	NO	N/A	N/A	
 <p><b>PAPER PORCELAIN SMALL PLATE</b> 505081 Light grey</p>	N/A	YES	YES	NO	YES	
 <p><b>RAINBOW BOWL L</b> 506846 Light blue</p>	YES	YES	YES	N/A	N/A	
 <p><b>RAINBOW BOWL S</b> 506838 Light blue 506839 Light pink 506840 Light yellow 506843 Sand 506845 Warm yellow 506841 Mint green</p>	YES	YES	YES	N/A	N/A	
 <p><b>RAINBOW PLATE DEEP</b> 506836 Light blue 506837 Sand</p>	YES	YES	YES	N/A	N/A	

PRODUCT	SUITABLE FOR HOT	DISHWASHER PROOF	MICROWAVE	OVEN PROOF	FREEZER	NOTE
 <p><b>RAINBOW PLATE L</b> 506834 Light blue 506835 Sand</p>	YES	YES	YES	N/A	N/A	
 <p><b>RAINBOW PLATE M</b> 506826 Light blue 506827 Light pink 506828 Light yellow 506831 Sand 506832 Turquoise 506829 Mint green</p>	YES	YES	YES	N/A	N/A	
 <p><b>RAINBOW PLATE S</b> 506818 Light blue 506819 Light pink 506820 Light yellow 506823 Sand 506821 Mint green</p>	YES	YES	YES	N/A	N/A	
 <p><b>RAINBOW SUGAR BOWL</b> 506922 Light blue</p>	N/A	N/A	N/A	N/A	N/A	
 <p><b>SOFT ICE CEREAL BOWL</b> 506773 Green 506937 Grey</p>	YES	YES	NO	YES	N/A	Limitation: Citric acid Max 200 °C
 <p><b>SOFT ICE DINNER PLATE</b> 506769 Green</p>	YES	YES	NO	YES	N/A	Limitation: Citric acid Max 200 °C
 <p><b>SOFT ICE LUNCH PLATE</b> 506771 Green 506938 Grey</p>	YES	YES	NO	YES	N/A	Limitation: Citric acid Max 200 °C
 <p><b>SOFT ICE OVAL DISH</b> 506774 Green</p>	YES	YES	NO	YES	N/A	Limitation: Citric acid Max 200 °C
 <p><b>SOFT ICE SALAD BOWL</b> 506775 Green</p>	YES	YES	NO	YES	N/A	Limitation: Citric acid Max 200 °C
 <p><b>SWIRL BOWL</b> 506911 Blue 506912 Brown 506913 Green 506914 Pink 506915 Multi blue 508011 Multi splash</p>	YES	NO	NO	NO	NO	Max 100 °C
 <p><b>TELA BOWL</b> 400509 Clear</p>	NO	NO	NO	NO	N/A	

# KITCHEN ACC

PRODUCT	SUITABLE FOR HOT	DISHWASHER PROOF	MICROWAVE	OVEN PROOF	FREEZER	NOTE
 <p><b>CAP SLIM</b> 505691 Gold</p>						
 <p><b>ELASTIC BALL</b> 502518 Black and white</p>						
 <p><b>FACADE HERB POT</b> 508202 M Dark terracotta 508201 S Dark terracotta</p>						
 <p><b>FACADE TRAY</b> 508203 Dark terracotta</p>						
 <p><b>FACADE VASE</b> 508204 Dark terracottaw</p>	N/A	NO	N/A	N/A	NO	Handwash
 <p><b>HAY MARBLE BOWL S</b> 615134 Assorted</p>						
 <p><b>ICE CUBE TRAY</b> 506921 Round - Light blue 506980 Square - Pink</p>	N/A	YES	N/A	N/A	YES	
 <p><b>PAQUET CLIPS SET OF 18</b> 507874 Coral 507875 Steel 507876 Yellow 507877 Light blue 507878 Grey 507879 Green</p>	N/A	YES	N/A	NO	YES	
 <p><b>PORTER</b> 507421 Black 507422 Oiled oak</p>						
 <p><b>SALT &amp; PEPPER</b> 506976 M Yellow 506977 M Terracotta 506978 L Sage green 506979 L Light grey</p>	NO	NO	NO	NO	NO	Wipe with damp cloth as necessary



PRODUCT	SUITABLE FOR HOT	DISHWASHER PROOF	MICROWAVE	OVEN PROOF	FREEZER	NOTE
 <p><b>UTILITY CLIPS SET OF 12</b> 630064</p>						
 <p><b>VEGETABLE KNIFE</b> 506964 Light yellow</p>	N/A	NO	N/A	N/A	N/A	Handwash only
 <p><b>WIRE TRIVET</b> 630047</p>						

- CARE GUIDE -

# HALFTIME

HAY

Developed in collaboration with international firm COBE, the Halftime Chair was designed to possess the same robust and flexible properties as the building it was made for. With a moulded veneer seat and back riveted directly to the steel-tube frame, Halftime is a resilient, stackable chair with a clear expression that perfectly balances lightness, strength, and functionality. Crafted by the desire to create an extremely strong and durable chair that can last generations and is versatile enough for a wide range of contexts, Halftime is suitable for use in institutions, factories, cafés, and boardrooms.

- CAUTION -

With a little care you can prolong the life of your furniture. Follow the instructions for the materials of your specific product to make sure that it stays in the best shape for as long as possible.

The information below is only intended as a general guideline. For more information on how to remove specific stains, please enquire where you bought the furniture.

- / Always remove stains quickly before they can do any permanent damage to the furniture.
- / Avoid placing the furniture in direct sunlight or near a strong heat source to reduce changes. As wood is a natural material, it will change in colour and will patinate over time.
- / When you move your furniture, make sure you lift it rather than pulling or pushing it to avoid damaging the floor, legs and mountings.
- / Avoid improper use such as sitting on the back, tilting the seats on their back legs, putting your feet on the furniture or standing on it.
- / Be careful not to scratch or damage the surface with sharp objects.
- / Avoid covering the surface partially, for example with cushions or skins, as colour variances may appear.
- / Check the status of the gliders frequently and if worn down, contact your local retailer to buy replacements. The durability of the gliders will depend on the surface that the chair is placed on.
- / Take care not to scratch the chairs against each other when stacking them. Do not move or drag the chairs around when stacked as the weight will damage the legs.

#### LACQUERED OR STAINED WOOD

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth.

If the surface is scratched or appears matt, use a care product suited especially for lacquered or stained wood.

Avoid using detergents containing silicone, as that would seal the stain in and make subsequent repairs more difficult.

Avoid using scouring cream or scouring pads, as they may scratch the surface.

#### POWDER COATED OR CHROMED STEEL

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth.

Avoid using scouring cream or scouring pads, as they may scratch the surface.

White spirit (mineral spirit) can be used to carefully remove stains from chromed surfaces.

# ÉLÉMENTAIRE CHAIR

HAY

With Élémentaire, Ronan and Erwan Bouroullec set out to create a chair that is both aesthetically and physically balanced. A mélange of years of work and experience, Élémentaire uses the latest technology to create a chair that is robust enough to be a long-lasting object while still appearing delicate. Precise proportions and a clear profile give.

Élémentaire a charm that allows it to stand out on its own or look strong in a group. Designed for everyday life, Élémentaire fulfils basic needs in a balance of beauty and strength.

With a little care you can prolong the life of your furniture. Follow the instructions for the materials of your specific product to make sure that it stays in the best shape for as long as possible.

The information below is only intended as a general guideline. For more information on how to remove specific stains, please enquire where you bought the furniture.

- / When you move your furniture, make sure you lift it rather than pulling or pushing it to avoid damaging the floor.
- / Avoid improper use such as sitting on the back or armrests, tilting the seats on their back legs, putting your feet on the furniture or standing on it.
- / Be careful not to scratch or damage the surface with sharp objects.
- / Partially covering the surface with cushions, skins, etc. may cause colour variances in the exposed areas.
- / Check the status of the gliders frequently and if worn down, contact your local retailer to buy replacements. The durability of the gliders will depend on the surface the chair is placed on.



## OUTDOOR

Wipe off the furniture if it is dirty or wet after rain or snowfall as this will damage the surface over time. Please note the surface/colour may fade if placed in direct sunlight all year round.

## PLASTIC / POLYPROPYLENE

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring cream or scouring pads, as they may scratch the surface. Do not use cleaning products containing alcohol, as they may damage the surface.

## STORAGE

The life expectancy of your furniture will vary depending on the weather and type of use. We recommend that you store it in a dry, ventilated place during winter and keep it protected from scratches and bumps.

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**HAY**

- CARE GUIDE -

**DLM**

**HAY**

Thomas Bentzen's portable side table is aptly named 'Don't Leave Me'. Abbreviated to DLM, it features a convenient handle that allows the metal table to be carried from room to room. Although it has a lightweight and portable structure, the three slanted legs provide great stability.

Available in two sizes, the DLM and DLM XL make functional alternatives to traditional coffee tables and can be used in most home or office environments. Both sizes are made in powder coated steel and come in different colour options.

With a little care you can prolong the life of your furniture. Follow the instructions for the materials of your specific product to make sure that it stays in the best shape for as long as possible.

The information below is only intended as a general guideline. For more information on how to remove specific stains, please enquire where you bought the furniture.

- / Always remove stains quickly before they can do any permanent damage to the furniture.
- / When you move your furniture, make sure you lift it rather than pulling or pushing it to avoid damaging the floor, legs and mountings.
- / Use coasters under damp, hot or coloured objects to avoid permanent stains.
- / Be careful not to scratch or damage the surface with sharp objects.
- / Avoid improper use such as putting your feet on the table or standing on it.
- / Do not leave the table outside as it is not suitable for outdoor use and it may result in visible rust.

## POWDER COATED STEEL

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring cream or scouring pads, as they may scratch the surface. Do not use solvents as they may have an adverse effect on the coating. Never use acetic acid or citric acid.

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**HAY**

- CARE GUIDE -

# DAPPER LOUNGE

HAY



Designed by Doshi Levien for HAY, the Dapper Lounge chair represents the design duo's distinctive fusion of industrial design, fine craftsmanship, storytelling and technology. Originally designed for use in a London university, Dapper has an extra wide backrest for comfort and optimal elbow support for laptop work. Its structural shape is formed by two moulded oak-veneered plywood shells with powder coated steel legs.

Dapper's shell comes in a variety of stained and lacquered oak veneers, fabrics and leathers, with the frame available in different variations of powder coated steel.

- CAUTION -

With a little care you can prolong the life of your furniture. Follow the instructions for the materials of your specific product to make sure that it stays in the best shape for as long as possible.

The information below is only intended as a general guideline. For more information on how to remove specific stains, please enquire where you bought the furniture.

- / Be careful not to scratch or damage the surface with sharp objects.
- / Smooth out creases and wrinkles with your hand after use to even out the fabric.
- / Check the status of the gliders frequently and if worn down, contact your local retailer to buy replacements. The durability of the gliders will depend on the surface the chair is placed on.
- / Always remove stains quickly before they can do any permanent damage to the furniture.
- / Avoid placing the furniture in direct sunlight or near a strong heat source to reduce changes. As wood is a natural material, it will change in colour and will patinate over time. HAY only uses top quality fabrics, but all fabrics fade and seams weaken, when exposed to sunlight or strong heat.
- / When you move your furniture, make sure you lift it rather than pulling or pushing it to avoid damaging the floor, legs and mountings.
- / Avoid improper use such as sitting on the back or armrests, tilting the seats on their back legs, putting your feet on the furniture or standing on it.

#### WATER-BASED LACQUERED WOOD

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. If the surface is scratched or appears matt, use a care product specifically suited to lacquered or stained wood. Avoid using detergents containing silicone, as they seal the stain in and make subsequent repairs more difficult. Avoid using scouring cream or scouring pads, as they may scratch the surface.

#### POWDER COATED STEEL

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring cream or scouring pads, as they may scratch the surface.

#### FABRICS

Vacuum the furniture regularly using the upholstery nozzle to remove dust and avoid fluff and pilling. Straighten the fabric with your hands from time to time. Wrinkles in the fabric can be straightened using a steamer. Soak up spilled liquids immediately with an absorbent napkin or cloth by dabbing gently towards the centre of the stain. Never use concentrated detergents or bleach, ammonia, optical brighteners or soap intended for hard surfaces. We do not recommend spot

cleaning of individual marks and stains as this damages the fabric and causes colour loss.

On wool fabrics, most stains can be removed with lukewarm water on a clean lint-free cloth. If necessary, add a little neutral detergent. Avoid rubbing the material hard as this could result in loss of colour and damage the fabric. It may also be necessary to use a hairdryer to avoid leaving a water outline. If the stain persists, consult a specialist cleaner.

#### VELOUR

Vacuum the furniture regularly using the upholstery nozzle /or brushing with a soft clothes brush – always in the direction of the nap to remove dust and avoid fluff and pilling. To rejuvenate velour and restore its pile, rub it with a well wrung, slightly damp cloth in the direction of the nap. When you sit on velour fabric, you exert a pressure that forces the nap in different directions. Together with heat, rising air humidity, body moisture and the type of upholstery, this can cause these changes of direction to become fixed, creating a slight change in colour. This is a typical property of velour, and is neither a defect nor a sign of low quality. This effect can be removed by applying a damp (not wet) cloth and leaving it overnight, which will restore the pile to its original direction. The upholstered furniture should not be used until it is completely dry. If necessary, a hair dryer can be used at a low temperature

setting. The same result can be achieved by steaming or spraying distilled water at a distance of 20 cm from the fabric for a few seconds, before leaving overnight. Care should be taken not to spill large quantities of water on the fabric. It is advisable to treat the whole surface in order to avoid shading. This treatment can be repeated if necessary. After this treatment, the upholstered furniture must be completely dry before it can be used again. A hair dryer at a low temperature setting can be used. To restore the pile to its original direction, please brush with a soft brush.

#### ANILINE LEATHER

Aniline leather has no or only a light surface treatment to preserve the leather's natural surface and soft touch. All natural markings, such as scars and insect bites, will be visible on aniline leather, which contributes to the leather's exclusive appearance. This kind of leather is very susceptible to dirt, and over time it will patinate and become slightly darker. Be careful not to scratch the leather.

Aniline leather is demanding to maintain, and we recommend that you keep a cleaner and care product suitable for this type of leather at hand. Using water may leave a permanent stain on the surface. Do not use sharp objects, strong detergents or solvents on the leather.

#### SEMI-ANILINE LEATHER

Semi-aniline leather is a full grain leather with a light top finish. All natural markings, such as scars and insect bites, will be visible on the leather. Vacuum regularly using the upholstery nozzle. Be careful not to scratch the leather. To remove stains, use a clean, lint-free cloth to apply the leather from a solution of water and a neutral detergent or soap flakes or use a special leather care product. Remove soap residue immediately using a clean, dry cloth, and polish gently, using a soft cotton cloth. Avoid pressing liquid into the pores of the leather. Apply a protective lotion two to four times annually to enhance the resistance of the material. Do not use sharp objects, strong detergents or solvents on the leather.

#### PIGMENTED LEATHER

Pigmented leather is corrected leather with excellent durability. Vacuum regularly using the upholstery nozzle. Be careful not to scratch the leather. To remove stains, use a clean, lint-free cloth to apply the leather from a solution of water and a mild detergent, or soap flakes or use a special leather care product. Remove soap residue immediately using a clean, dry cloth, and polish gently, using a soft cotton cloth. Avoid pressing liquid into the pores of the leather. Apply a protective lotion two to four times annually to enhance the resistance of the material. Do not use sharp objects, strong detergents or solvents on the leather.

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**HAY**

- CARE GUIDE -

# CORNET BAR STOOL

HAY

Jonas Trampdach's Cornet barstool is a classic barstool using an innovative steel tube technique inspired by bicycle racks. The round solid oak seat rests on a slender steel base, creating an interesting balance of proportions and profiles.

The stools come in two different heights, with choice of wood finishes for the seat and chrome or powder coated colour options for the legs. The stools are suitable for bars, islands and worktops in a number of private and public settings.

- CAUTION -

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The information below is only intended as a general guideline. For more information on how to remove specific stains, please enquire where you bought the furniture.

- / Avoid covering the surface partially, for example with cushions or skins, as colour variances may appear.
- / Check the status of the gliders frequently and if worn down, contact your local retailer to buy replacements. The durability of the gliders will depend on the surface the chair is placed on.

- / Always remove stains quickly before they can do any permanent damage to the furniture.
- / Avoid placing the furniture in direct sunlight or near a strong heat source to reduce changes. As wood is a natural material, it will change in colour and will patinate over time.
- / When you move your furniture, make sure you lift it rather than pulling or pushing it to avoid damaging the floor, legs and mountings.
- / Avoid improper use such as tilting the seats on their back legs or standing on it.
- / Be careful not to scratch or damage the surface with sharp objects.



#### OILED WOOD

Wipe with a clean, dry cloth. If the surface is dirty, wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent or soap flakes. Remove any soap residue immediately using a clean, dry cloth. Never use soft soap or solvents such as spirit, turpentine or acetone. Avoid using scouring cream or scouring pads, as they may scratch the surface. If the surface is scratched or appears matt, make sure to use an oil hardening care product specifically designed to maintain oiled wooden surfaces. Clean the furniture thoroughly (12 hours) before applying the oil to all surfaces. To ensure optimal absorbency, gently sand down the wood using fine-grit sandpaper (No. 180 or 240), always sanding in the direction of the grain. Apply the oil generously using a clean cloth or a sponge, always applying in the direction of the grain. Do not pour the oil directly on the surface. When the surface is glistening, leave the oil on for around two hours until fully absorbed. Remove any excess oil with a clean lint-free cloth. Leave the furniture to dry overnight (min. 12 hours) and avoid placing anything on the surface before it is completely dry. If the grain of the wood rises after oiling, gently sand down the wood using fine-grit sandpaper (No. 180 or 240), always sanding in the direction of the grain. To optimally maintain the naturally beautiful appearance of the wood, we recommend you regularly treat the furniture's surface with oil whenever it appears dull, scratched or as needed.

#### LACQUERED OR STAINED WOOD

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. If the surface is scratched or appears matt, use a care product specifically suited to lacquered or stained wood. Avoid using detergents containing silicone, as they seal the stain in and make subsequent repairs more difficult. Avoid using scouring cream or scouring pads, as they may scratch the surface.

#### POWDER COATED OR CHROMED STEEL

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring cream or scouring pads, as they may scratch the surface. White spirit (mineral spirit) can be used to carefully remove stains from chromed surfaces. Do not use solvents as they may have an adverse effect on the coating. Never use acetic acid or citric acid.

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**HAY**

- CARE GUIDE -

# BUTLER

# HAY

Born from the desire to create a versatile step ladder to fit modern urban lifestyles, Shane Schneck has created in Butler a clever and multifunctional household item.

Providing two extra steps when used as a ladder, the larger lower step allows it to be utilised as a side table, stool or bedside bench when not serving its primary function.

Crafted in solid oak with contemporary detailing, Butler comes pre-assembled and ready to use.

With a little care you can prolong the life of your furniture. Follow the instructions for the materials of your specific product to make sure that it stays in the best shape for as long as possible.

The information below is only intended as a general guideline. For more information on how to remove specific stains, please enquire where you bought the furniture.

- / Always remove stains quickly before they can do any permanent damage to the furniture.
- / Avoid placing the furniture in direct sunlight or near a strong heat source to reduce changes. As wood is a natural material, it will change in colour and will patinate over time.
- / When you move your furniture, make sure you lift it rather than pulling or pushing it to avoid damaging the floor, legs and mountings.
- / Be careful not to scratch or damage the surface with sharp objects.
- / Avoid covering the surface partially, for example with cushions or skins, as colour variances may appear.

## OILED WOOD

Wipe with a clean, dry cloth. If the surface is dirty, wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent or soap flakes. Remove any soap residue immediately using a clean, dry cloth. Never use soft soap or solvents such as spirit, turpentine or acetone.

Avoid using scouring cream or scouring pads, as they may scratch the surface. If the surface is scratched or appears matt, make sure to use an oil hardening care product specifically designed to maintain oiled wooden surfaces.

Clean the furniture thoroughly (12 hours) before applying the oil to all surfaces. To ensure optimal absorbency, gently sand down the wood using fine-grit sandpaper (No. 180 or 240), always sanding in the direction of the grain. Apply the oil generously using a clean cloth or a sponge, always applying in the direction of the grain. Do not pour the oil directly on the surface.

When the surface is glistening, leave the oil on for around two hours until fully absorbed. Remove any excess oil with a clean lint-free cloth. Leave the furniture to dry overnight (min. 12 hours) and avoid placing anything on the surface before it is completely dry.

If the grain of the wood rises after oiling, gently sand down the wood using fine-grit sandpaper (No. 180 or 240), always sanding in the direction of the grain. To optimally maintain the naturally beautiful appearance of the wood, we recommend you regularly treat the furniture's surface with oil whenever it appears dull, scratched or as needed.

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**HAY**

- CARE GUIDE -

# BERNARD

HAY



With the objective of creating a new and affordable design classic with a modern appeal to last future generations, Shane Schneck's Bernard explores the easy-chair genre within a contemporary context.

The juxtaposition of a solid-wood frame with a visually light cover creates a unique relationship between the two components, resulting in a comfortable and durable chair with a distinctive design language.

The frame is crafted in solid oak or beech with different finishes, and the slip-on cover is available in leather or industrial-strength marine canvas.

- CAUTION -

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/ Always remove stains quickly before they can do any permanent damage to the furniture.

/ Avoid placing the furniture in direct sunlight or near a strong heat source to reduce changes. As wood is a natural material, it will change in colour and will patinate over time. HAY only uses top quality fabrics, but all fabrics fade and seams weaken, when exposed to sunlight or strong heat.

/ When you move your furniture, make sure you lift it rather than pulling or pushing it to avoid damaging the floor, legs and mountings.

/ Avoid improper use such as sitting on the back or armrests, tilting the seats on their back legs, putting your feet on the furniture or standing on it.

/ Be careful not to scratch or damage the surface with sharp objects.

/ Check the status of the gliders frequently and if worn down, contact your local retailer to buy replacements. The durability of the gliders will depend on the surface that the chair is placed on.

#### WATER-BASED LACQUERED WOOD

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. If the surface is scratched or appears matt, use a care product specifically suited to lacquered or stained wood. Avoid using detergents containing silicone, as they seal the stain in and make subsequent repairs more difficult. Avoid using scouring cream or scouring pads, as they may scratch the surface.

#### CANVAS

Vacuum the furniture regularly using the upholstery nozzle to remove dust and avoid fluff and pilling. Wrinkles in the fabric can be straightened using a steamer. Soak up spilled liquids immediately with an absorbent napkin or cloth by dabbing gently towards the centre of the stain. Never use concentrated detergents or bleach, ammonia, optical brighteners or soap intended for hard surfaces. We do not recommend spot cleaning of individual marks and stains as this damages the fabric and causes colour loss.

#### HARNES LEATHER

This leather is premium leather with a smooth, strong and firm surface. All natural markings, such as scars and insect bites, will be visible on this kind of leather, which contributes to the leather's exclusive appearance. This kind of leather is very susceptible to dirt, and over time it will patinate.

The colour 'nature' changes its patina over time, starting from a light tan before turning a pale pink, and finally becoming a light brown tan. The colours 'brandy' and 'black' are slightly pigmented, and develop patinas and become slightly lighter over time.

To optimally care for the leather, clean it using a vacuum cleaner once or twice a month with a soft brush to remove any dust. Thoroughly clean it once or twice a year by using foam from soap flakes stirred in warm water. Apply the foam with a dry soft cloth, making sure to minimize any contact with water. Avoid bar soap, saddle soap, leather cleaners, household detergents or chemical products. Protect from direct sunlight, excessive heat and sharp objects.

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**HAY**